



## June, 2009 News Bulletin

### *Wheel Hub ID Guide Helps Reduce Warranty Claims!*

Falcon Steering is constantly monitoring warranty claims and have found that **over 60% of the claimed Wheel Hub warranties are not our products.** In a continued effort to minimize warranties we have stamped our products with clear ID markings so it is easy to identify our products in the field. Falcon uses 4 types of marking on our Wheel Hub Assemblies. Below are illustrations of each type of ID marking along with a brief explanation.

#### **Type One (most common)**

Line One is a 6 digit part number preceded by the letter "F".  
Line Two is the lot code along with the date of manufacture.



#### **Type Two**

Line One is Marked FAL.  
Line Two displays the 6 digit number. Line Three is the lot code along with the date of manufacture.



#### **Type Three**

This marking will be found on units produced before 2008 on low production units. The single marking lists the 6 digit part number.



#### **Type Four**

This marking will be found on units produced before 2007. Line One is marked QC. Line Two is the 6 digit part number & Line Three lists the country of origin.



#### **ABS Harness ID Improvement**

Falcon Steering has recently added a tear proof bar-code label on all ABS units. This label is designed to withstand oil and wear & tear for at least one year.



#### **Bolt Head ID Improvement (Effective September-2009)**

Falcon Steering has also stamped a deeper relief graving on the bolt heads to make it easier to read, even if the bolt has rust build up.



Please make sure your return department is aware of our ID markings. Together we can help minimize warranty claims.

A complete copy of **The Falcon Steering Wheel Hub ID Guide** is available on our website under the "Tech Support" section at: [www.falconsteering.com](http://www.falconsteering.com)

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